



# Neighbourhood Mitigation Strategy

## Annex 1: Summary of Components

Components	Area of focus	Team composition	Typical activities	Role in the community	Relationship to other services
Agreements	Establish formal partnerships and shared responsibilities	City staff, service providers, Indigenous partners, provincial/federal agencies	Drafting and signing MOUs and GNAs; defining roles and expectations; setting collaborative goals	Provides a framework for coordinated action and accountability	Formalizes collaboration, accountability, and resource sharing among agencies and stakeholders
Clean Team (CT)	Environmental safety and beautification	Coordinator and peer workers	Litter pickup, needle recovery, graffiti removal, alleyway cleaning	Improves public perception and safety of shared spaces	Coordinates with DOT and SAT to maintain clean and safe environments
Diversion Outreach Team (DOT)	Street-level engagement and diversion from emergency services	Outreach workers	Street outreach, de-escalation, service navigation, transportation to services	Reduces reliance on police and emergency departments; connects individuals to care	Coordinates with CRT and SAT, emergency services, and housing/FNs, and other support programs
Crisis Response Team (CRT)	Mental health, substance use, and acute social crises	Mental health clinicians/RNs/Social Workers, crisis line responders, peer support workers, Indigenous health liaisons	Rapid intervention, crisis stabilization, referrals, culturally safe support	Enhances public safety and well-being through urgent, compassionate care	Works closely with Island Health, CMHA, KUU-US, FNs, and other social services
Security Ambassador Team (SAT)	Visible presence and community reassurance	Trained community safety ambassadors, often with lived experience	Foot patrols, de-escalation, business engagement, reporting issues	Promotes safety and positive interactions in public spaces	Supports DOT and CRT by identifying individuals in need and reporting concerns



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## Annex 2: Cost Benefit Analysis

Component	Average Cost Estimate	Public Safety Improvements	Reduced Emergency Service Usage	Economic Impact	Community Well-being
Agreements		Improved coordination reduces duplication and enhances response	Streamlined service delivery reduces repeat calls	Improved inter-agency efficiency and funding alignment	Builds trust and shared accountability
Clean Team	\$120,000	Cleaner environment reduces vandalism and improves safety perception	Less demand on public works and emergency cleanup	Improves aesthetics and supports local business vitality	Promotes civic pride and neighborhood engagement
Diversion Outreach Team (DOT)	\$316,000	Decreased street-level disorder and improved safety	Lower EMS and RCMP calls for non-emergency issues	Improves business environment and reduces loitering	Connects individuals to housing, health, and social supports
Crisis Response Team (CRT)	\$560,858	Faster crisis intervention reduces risk of harm and crime	Fewer ER visits and police interventions for mental health crises	Supports workforce stability and reduces long-term health costs	Supports vulnerable residents with trauma-informed care
Security Ambassador Team (SAT)	\$245,280	Visible presence deters low-level crime and increases safety perception	Reduces non-urgent police calls and improves response times	Enhances tourism and retail foot traffic	Fosters positive relationships and community pride
<b>Estimated Funding Requirement for the entire program \$1,241,925</b>					