



Photo credit: Tashia Potter

# Nine Notable Success Stories from 2019

## 1 Strategizing for Success

In 2019 Council adopted the City's new Corporate Strategic Plan. This leadership document aligns municipal work/projects with spending for the next three years and guides Council in their decision-making.

For details on Port's future in focus, visit: [portalberni.ca/strategic-plan](http://portalberni.ca/strategic-plan).

## 2 Advancing Reconciliation

With reconciliation being a journey of relationship building, healing and understanding, the City is committed to doing just that, building strong, supportive, respectful relationships with local First Nations. In 2019, 27 recommendations put forward by the Reconciliation Committee were adopted to help guide the City in its pursuit to foster kindness and inclusion in Port Alberni. To view a copy of the report, please visit [letsconnectpa.ca](http://letsconnectpa.ca).

## 3 Are You Following?

Social media continues to dominate the way we get our information, and the City is active on all of the key platforms. Join the over 3000 followers on the City's Facebook page, get in on the fun by following Parks, Recreation and Heritage on Instagram and be inspired by our beautiful backyard by following Explore Port Alberni on all of the social media platforms.

## 4 The Future of Food

As part of the Province's Feed BC initiative, the City and Port Alberni Port Authority received a \$750,000 grant to create a new regional food hub at the former Port Alberni fish plant. This food hub, anticipated to be up and running in 2020, will provide new opportunities for local food producers, create new jobs and help strengthen and expand the Alberni Valley's growing agricultural sector.

## 5 Growing Strong

You don't have to look far in Port's commercial core to see the resurgence of small business. Just take a walk in the Uptown area and you'll see major renovations, façade improvements and once vacant windows now filled with thriving new businesses. In 2019, 153 new businesses acquired licences to operate and the City saw an 18 per cent increase in the number of businesses operating from that of 2018.

## 6 Discover Hellfire Heroes

It's not every day that we star in a hit reality TV show. Discovery Channel's original series, Hellfire Heroes, returned for a second season featuring the Port Alberni Fire Department (PAFD). The eight episode show followed our PAFD crews as they fought to serve and protect the community they love.

## 7 Good Treatment

Wastewater treatment plant upgrades have reached 70 per cent substantial completion. Work on the upgraded lagoon and new outfall will continue well into 2020, with certain activities being carried out 24 hours per day. Once complete, the upgraded plant will improve effluent quality, provide enhanced environmental protection, increase operational capacity and meet the current Canadian treatment standards.

## 8 A Budding New Business

Based on feedback received during a three-month public engagement process, Council has directed staff to develop bylaw amendments that will introduce cannabis cultivation and processing [indoor facilities only] as a permitted use within city limits.

## 9 Infrastructure Upgrades

To address the aging infrastructure, protect the environment and ensure system resilience, the City undertook several major Capital projects in 2019. These included: the Argyle Water Supply Main Replacement, Coal Creek Utility Replacement, Dry Creek Water Supply Crossing and Grandview Storm Sewer Upgrades. In 2019, approximately 2,609 metres of water pipe were installed in the city and 1,516 metres of storm/sewer pipe.

PORT ALBERNI



BEARS CAN'T CHANGE THEIR BEHAVIOUR  
**BUT YOU CAN**

**SECURE YOUR WASTE**  
PROTECT YOUR HOME AND NEIGHBOURHOOD



#### ONLINE BILLING

"MyCity" is an online service which allows homeowners and businesses secure access to information about their City of Port Alberni property taxes and utility accounts 24 hours a day, seven days a week.

Getting started is easy, you will need access to the City of Port Alberni website, an email address and your account information on your tax and utility notices.

Visit [portalberni.ca/mycity](http://portalberni.ca/mycity) for further details.

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PICK-UP DAY  
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Personalize your garbage pick-up reminders with "My Schedule." Search your address, set your reminder preference (text, phone or email) and view your collection calendar.

Sign up to today by visiting: [portalberni.ca/garbage-recycling](http://portalberni.ca/garbage-recycling).

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FOLLOW,  
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